

*GFI Product Manual*



*Getting Started Guide*



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# 1 Introduction

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Welcome! VIPRE® Antivirus 2012 offers PC users security against more complex and malicious threats with its powerful anti-malware protection, while eliminating the performance and resource problems of many older, traditional antivirus products. The solution combines antivirus, antispymware, anti-rootkit and other technologies into a seamless, tightly-integrated product.

To install VIPRE Antivirus, first uninstall any conflicting antivirus programs, if applicable. Then, install VIPRE Antivirus.

## System Requirements

Your computer must meet the following system requirements in order to run the application effectively:

**Note:** This product should not be installed on any type of storage media that may be inaccessible at times. This includes network drives, removable drives, hot-swappable drives, USB drives, and FireWire (IEEE 1394) drives that may be disconnected.

- Supported Operating Systems:
  - Windows XP SP2+ (32- & 64-bit)
  - Windows 2003 Server SP1+ (32- & 64-bit)
  - Windows Vista, Vista SP1+ (32- & 64-bit)
  - Windows 7 (32- & 64-bit)
  - Windows Server 2008+ (32- & 64-bit)

**Note:** Installation is not supported on Windows 95, 98, ME, NT 4, Win 2000, XP with SP1 or older, Macintosh or Linux computers.

- 1 GHZ Computer with 512 MB of RAM (memory) and 300 MB of available free space on your hard drive.
- Miscellaneous:
  - Microsoft Internet Explorer 6.0 or higher
  - Internet access for definitions updates (Broadband recommended)
  - 2x CDROM if you are having the CD shipped to you (not necessary for online download)
- Supported Email Clients (applies to Email Protection):
  - Outlook 2000+
  - Outlook Express 5.0+
  - Windows Mail on Vista
  - SMTP/POP3 (Thunderbird, IncrediMail, Eudora, etc.)

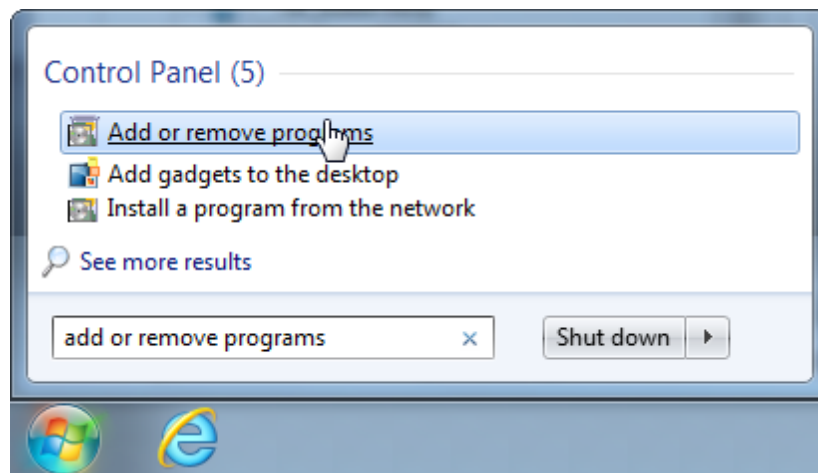
**Note:** SSL and TLS are supported in Microsoft Outlook and Microsoft Outlook Express only.

## 2 Uninstall conflicting antivirus programs

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We strongly recommend uninstalling other antivirus programs prior to installing VIPRE Antivirus, because running more than one antivirus product at the same time can severely affect your computer's performance.

To uninstall, go to the Add or remove programs on your computer from the Windows Start menu. Locate the antivirus program(s) and follow the Windows uninstall instructions.



*Screenshot 1: Locating and running Windows Add or remove programs*

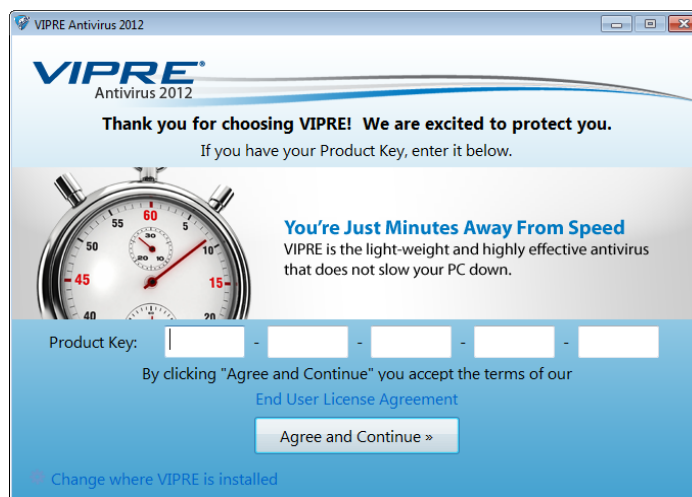
For more information, go to [vipreantivirus.com/support](http://vipreantivirus.com/support), and search for "How to remove conflicting antivirus programs."

### 3 Install VIPRE Antivirus

1. To install VIPRE from a download, locate where you saved the installation file, and run the file. Note that the icon will vary if you are running the trial version.



2. Enter your product key you received in your email during your purchase. If you want to run the trial version, a product key is not required. You will be reminded during your trial to purchase the product for complete protection.



Screenshot 2: Enter the product key

3. Read the End User License Agreement and click **Agree and Continue**.

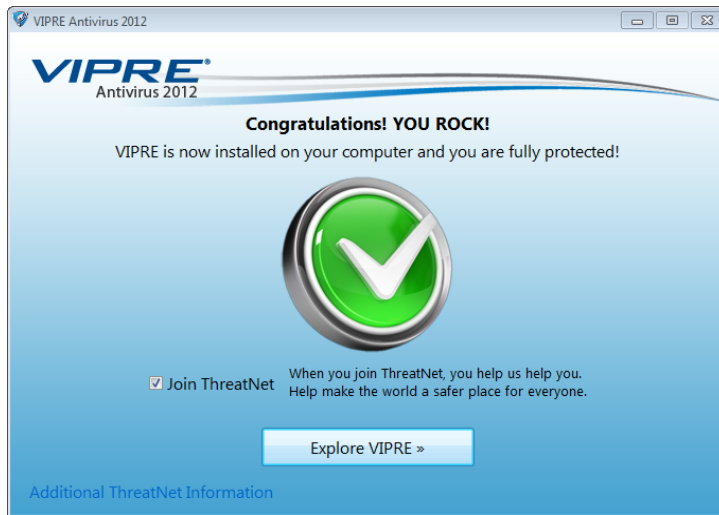
The installer will then automatically download and install the software, download and apply the threat definitions, configure VIPRE with the basic settings, run a scan, and clean any infected files.



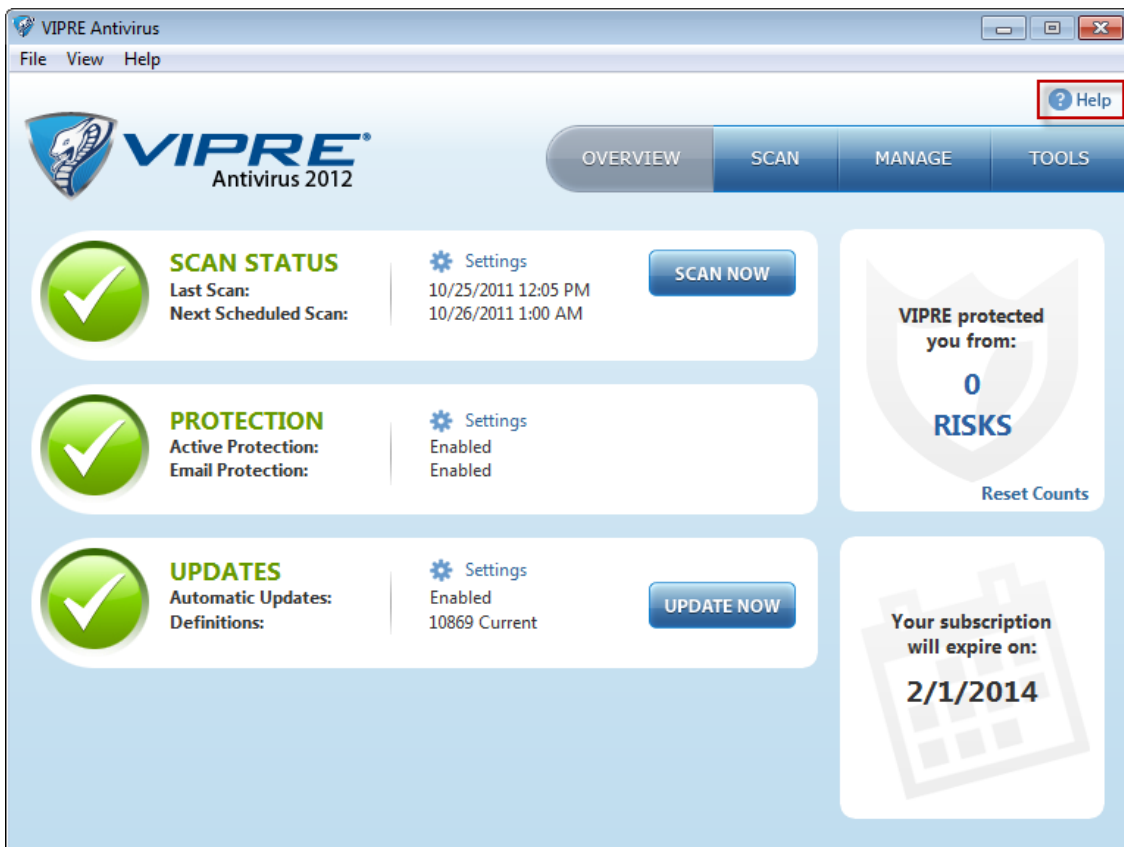
Screenshot 3: Installing screen

4. After VIPRE is installed, you may be prompted to **restart** your computer.


5. After restarting your computer, click **Explore VIPRE** to view the Overview screen and make any desired setting changes.



*Screenshot 4: Join ThreatNet screen*



*Screenshot 5: VIPRE Overview screen*

For more information on working with VIPRE, please refer to the online Help, by clicking the Help icon  Help in the application.

## 4 Where do I find my VIPRE Product Key?

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If you bought VIPRE	...your key can be found here:
...directly from GFI Software	an email in your Inbox of the email address that you used when you purchased the product. (If you still can't find it, please call GFI Software.)
...from a 3rd party vendor	check the following... <ul style="list-style-type: none"><li data-bbox="703 456 1369 524">• An email in your Inbox of the email address that you used when you purchased the product.</li><li data-bbox="703 539 1193 573">• In the box it came in, if applicable.</li><li data-bbox="703 589 1238 620">• Contact the 3rd party vendor directly.</li></ul>

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